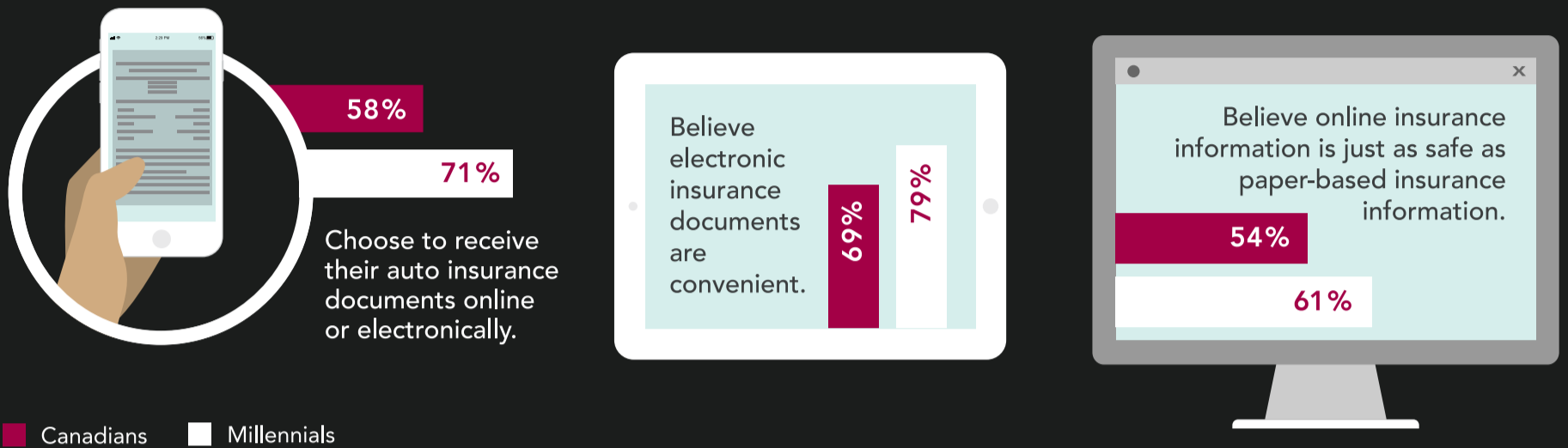


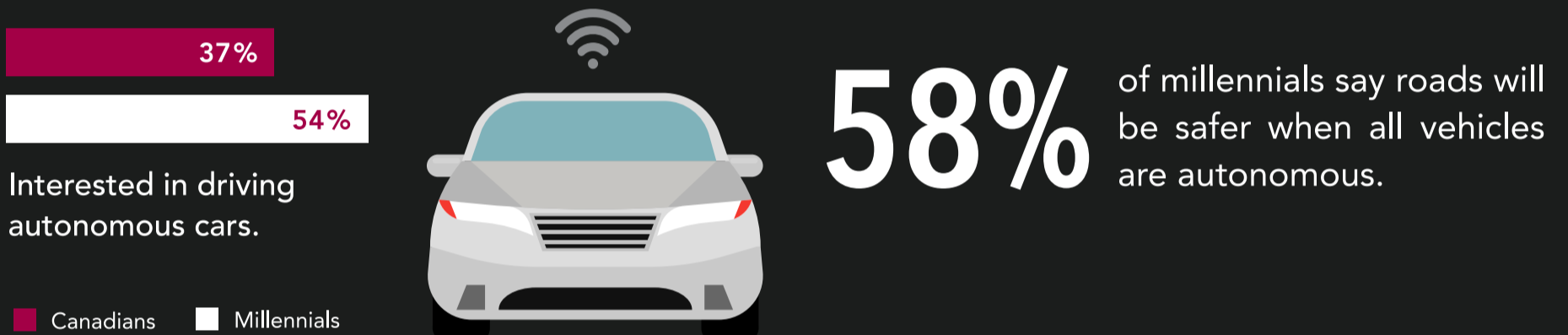
The Future of Insurance

The forces driving our ever-changing world – from technology to climate change – are changing the nature of consumer engagement. The insurance industry and regulators must work hand in hand to create the change that will best serve Canadians.

CANADIANS WANT DIGITAL COMMUNICATION, ESPECIALLY MILLENNIALS



MILLENNIALS ARE READY FOR AUTONOMOUS VEHICLES



CONSUMERS WANT FAIR COMPETITION



CANADIAN HOMEOWNERS ARE NOT PREPARED FOR FLOOD, AND THE INSURANCE INDUSTRY HAS A ROLE TO PLAY IN HELPING RAISE AWARENESS



INSURANCE LITERACY AMONG CANADIANS IS NEEDED

