

Flood Damaged Vehicles

- Damage to vehicles from wind, hail or water is usually covered if comprehensive or all perils coverage auto insurance has been purchased. This coverage isn't mandatory, so check your policy. Contact your insurance representative for more information about your policy.
- Do not attempt to drive over a flooded road. You cannot tell how deep it is and could be stranded. Floodwaters can conceal debris or areas where the road has eroded. The ground underneath will probably be slippery.
- Watch for damaged roads, loose or downed wires and fallen objects on the road.
- Do not drive through water unless you are certain the road is safe and the water is no higher than the wheels of your vehicle. Proceed slowly to avoid splashing water on the engine and stalling it. When emerging from water, drive carefully because wet brakes do not work well.
- If your car stalls in rising waters, get out immediately and make your way to higher ground.
- Consumers looking for answers on these issues or requiring assistance with their insurance questions, please call our Consumer Information Centre at **1-800-377-6378** or email albertaflood@ibc.ca

For more information on what to do in a flood visit Alberta Emergency Management Agency

<http://www.aema.alberta.ca>