

## Fire Damage to Homes

### Insurance coverage

- Virtually every home insurance policy covers damage caused by fire, even if the fire began on a neighbouring property, as long as the fire was not started intentionally by the insured.
- In certain circumstances, homeowners who are unable to return to their home as a result of insured fire damage are entitled to additional living expenses.
- Damage to vehicles from fire is usually covered if comprehensive or all perils coverage auto insurance has been purchased. This coverage is not mandatory so policyholders need to check their policies.
- Contrary to popular belief, there is no such thing as an “act of God” exclusion in any property insurance policy in Canada. In fact, insurers routinely pay for damage resulting from natural disasters, including windstorms, hail and wildfires.

### What should homeowners do?

- In the aftermath of a disaster, a homeowner’s first priority must be his or her personal safety.
- To facilitate claims processing, homeowners should document all property losses and take photographs of damage when possible.
- Homeowners who have experienced property damage as a result of a fire should discuss their coverage and any deductibles with their insurance representative as soon as possible.

### After fire damage, homeowners should:

- Not enter the home until emergency officials say it is OK to do so
- Not turn on any electrical switches until their electrical system has been checked
- Assess the damage that has been done and determine if it can be cleaned up while taking proper precautions, or whether professionals should be hired.



- Check for fumes if you have gas service, and call the local fire department and gas company immediately if an odour is detected
- Take all reasonable steps to prevent further damage to any valuable property stored in the basement by relocating the items to another part of the house

Consumers looking for answers on these issues or requiring assistance with their insurance questions should call their insurance representative or call Insurance Bureau of Canada's (IBC's) Consumer Information Centre at **1-844-2ask-IBC. (1-844-227-5422)**

### **About Insurance Bureau of Canada**

Insurance Bureau of Canada (IBC) is the national industry association representing Canada's private home, auto and business insurers. Its member companies make up 90% of the property and casualty (P&C) insurance market in Canada. For more than 50 years, IBC has worked with governments across the country to help make affordable home, auto and business insurance available for all Canadians. IBC supports the vision of consumers and governments trusting, valuing and supporting the private P&C insurance industry. It champions key issues and helps educate consumers on how best to protect their homes, cars, businesses and properties.

P&C insurance touches the lives of nearly every Canadian and plays a critical role in keeping businesses safe and the Canadian economy strong. It employs more than 118,000 Canadians, pays \$6.7 billion in taxes and has a total premium base of \$48 billion.

For media releases and more information, visit IBC's Media Centre at [www.ibc.ca](http://www.ibc.ca). Follow IBC on Twitter @InsuranceBureau and @IBC\_West or like us on Facebook. If you have a question about home, auto or business insurance, contact IBC's Consumer Information Centre at 1-844-2-ASK-IBC.