Early Warning System - Issues older than 30 days
July 13/2010

As you all know the EWS is set up to escalate issues that are not attended by the company within 30 days for Level 1, within 60 days for level 2 and within 90 days for level 3.

1. Finding issues older than 30 days

Issues where the status has not changed in 30 or 60 days, will create Level 1 and 2 escalation reminders respectively. Many companies have communicated with us that they cannot find these issues in EWS. They receive a reminder, but cannot find the Issue # in EWS.

Please remember that when using the status date, the "FROM" date will always display 30 days less than the current date.

Each day you open the EWS, the Status date "TO" will always be the current date, and it will automatically enter 30 days less as the Status date "FROM"

Example - July 12 you enter the EWS, this will be automatically entered in the "TO" date, and it will automatically enter the FROM date as June 12/2010.

Status Date
From : * 2010/06/12   To : * 2010/07/12

In order to view all issues regardless of which status they are , you will need to change the FROM date to April 5/2010, as this was the implementation date of EWS, and you need to select ALL, in the Anomaly status box.

Status Date
From : * 2010/04/05   To : * 2010/07/13

Please contact your DQA if you need help with this.

2. New features:

- To help companies avoid escalation while working on fixing an issue, IBC implemented a new feature where the company is advised on the date the issue will be escalated.

This date will be posted only when the issue is in Status = Issue Confirmed To Be Fixed.

Anomaly Rule:	BCP624002 - The Number of Exposures for Comprehensive with $0 deductibles are expected to be minimal compared to the Number of Comprehensive Exposures for all deductibles
Anomaly Status:	Issue Confirmed – To Be Fixed Must be resolved before 2010/08/11

- If a company decides to reverse batches by using the EWS feature, the company will automatically receive a copy of the email.

- On all Tabs on the Issue Screen, the company number, name and entry dates are now listed.

Data Quality Management