

November 18/2011 – Industry email on Recycling of C9038 and U414V
Attention: All Statistical Submission Coordinators, Error Correction Coordinators

IBC is please to announce that we have developed a process to clean up outstanding C9038 and U414V error transactions. This new process is currently under a final review and will be implemented within the next couple of weeks.

Companies have advised that there are certain scenarios in which they are unable to correct VIN issues. These can include:

- Vehicle cancellations
- Policy cancellations
- Insured changing insurance companies

Because access to vehicle information is no longer a possibility in the above scenarios, errors can remain on the error file for an indefinite period of time. Therefore, to accommodate this, IBC will periodically run a process that will accept transactions that are currently on the error file that meet **all** aspects of the following criteria:

- Only error codes U414V or C9038 or a combination of the two exist
- Entry dates that are older than three months will be only eligible
- Policy must have expired (Policy Expiry Date occurs in the past)

If any transaction fails to meet any of the above elements, it will not be included in this new process. Where a company has a transaction that contains additional error codes along with either U414V and/or C9038, the following steps are required in order to make that transaction eligible for the “accepting” process:

- Users must correct all other error codes on the transaction
- Hit the submit button to run the transaction through the edit process
- Once the transaction returns with only U414V and/or C9038, click on the “Accept with Errors” button. This will update our database to show that all other error codes have been cleared and only U414V and C9038 remain. Users are reminded to **not** place these transactions in a “work in progress” (WIP) status as any transaction flagged as WIP will not be included in this process.

If you have any questions or concerns regarding the above, please do not hesitate to contact your Data Quality Analyst.

Data Quality Management

