



To: All Statistical Plan Reporting Companies

Date: November 27, 2019

Bulletin No: GISA 2019-08

Changes to GISA Portal Access

GISA will be implementing changes to the GISA Portal that increases the security of the information systems and the data provided by stakeholders. The new measures address vulnerabilities in the external facing applications and circumvent the methods used by cyber criminals.

The changes are to be implemented on Saturday, December 7, 2019 and Sunday, December 8, 2019.

These changes will affect:

1. Password Security Policies

- Your PASSWORD must contain 8 and 14 characters.
- A combination of lowercase, uppercase, numbers and special characters.
 - For example, V3ryS3cure
- Do not use characters in sequence (e.g., 123 or xyz) or repeated characters (e.g., aaa)

2. Session Timeout for Inactivity

- A session will TIMEOUT after 30 minutes of inactivity.
- You will be automatically logged-out and any unsaved changes may be lost.

3. Record of Last Login

- The system will show you the time when you LAST LOGIN
- If you suspect that someone else logged in using your credentials – CONTACT US!

4. **Multiple Sessions**

- You can login to multiple sessions of the Portal active as long as they are on the same computer and using the same type of browser.
- Multiple active sessions on different computers or different browsers are not permitted.

A quick reference guide is also attached.

We ask for your assistance in communicating the new policies to affected users in your organization.

General Insurance Statistical Agency