



**TO:** All Reporting Companies

**DATE:** April 17, 2014

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### **Revised CEO Data Quality Report**

As part of the ongoing Information Technology Renewal Program that the General Insurance Statistical Agency (GISA) has undertaken, GISA is proud to announce the re-engineering of the CEO Data Quality Report.

The revised report will feature a new layout that will provide a summary of both organization-wide and reporting company-specific results on the following measurements:

- Deficiency Fees incurred
- Data Accuracy System Issues identified
- Data Accuracy System Escalations
- Timeliness of Submissions
- Validity of Submissions
- Corrections and Outstanding Errors

A sample report has been attached to provide insurers with a preview of what the revised report will look like. In addition, a new web-based application will be available on the GISA Portal where reporting companies can obtain detailed information regarding their performance in all measured areas.

The revised report and online application is currently in development and is scheduled to be released to the industry in the summer of 2014.

Part of this phase of the Technology Renewal Program initiative is also the decommissioning of the legacy mainframe system and all applications currently operating from this environment. Because the legacy system was decommissioned on March 31, 2014, the current CEO Data Quality Report will no longer be generated. As a result, there will be a gap where no CEO Data Quality Report will be distributed to the industry until the release of the revised report later this year.

Should you have any questions, please contact GISA's service provider, Insurance Bureau of Canada at 416-445-5912 or 800-761-6703.

General Insurance Statistical Agency