



To: All Commercial Liability Statistical Plan Reporting Companies

Date: June 3rd, 2014

Bulletin No: GISA 2014-07

Streamlining of the Data Accuracy System (EWS) Escalation Process Timelines

Since the Data Accuracy System for the Commercial Liability Statistical Plan was launched in 2012, it has proven valuable in detecting data accuracy issues in reporting data for the Statistical Plan (CLSP). As with automobile data, accurate insurer reporting is critical in both the production of various industry statistical products as well as providing the basis by which regulatory oversight is guided, for Commercial Liability business.

In review of the performance of the Data Accuracy System (EWS) over the past few years it has been determined that efficiencies would be gained by including CLSP data anomalies in the escalation process and ensuring that the associated timelines are in line with those in place for the ASP. Insurers will have **60 days** from the last assigned status to address any issues identified by the statistical service provider before the GISA escalation process is invoked. Under the current timeframe, it has been noted that minimal action or improvements have been achieved on average with the additional time provided, thus prolonging the process to remedy the issues identified.

Each insurer is still responsible for addressing all notifications and responding to the statistical service provider in a timely fashion. Issues that remain unresolved will be passed along to GISA after the 60 day period. Upon review, if GISA is not satisfied with the response or resolution provided by the insurer, the issue will be referred to be addressed by the Provincial Regulator.

In order to allow insurers to adjust to the new timelines for the escalation procedure, these new guidelines will take effect starting August 1, 2014. Any issues modified or created prior to August 1st would adhere to the escalation parameters that are currently in place for the life of that item, whereas any new issues on or after August 1st would be subject to the new 60 day timeline.

We thank you for your continued commitment towards achieving a high level of data accuracy.

If you have any questions, please contact GISA at gisa@fSCO.gov.on.ca.
General Insurance Statistical Agency (GISA)