

Been In a Collision? Know Your Tow

- ✓ **Call your insurance representative** as soon as possible to report the collision. They can provide helpful, on-the-spot advice on tow options, as well as repair and car rental companies.
- ✓ **You have the right to decide who can tow your vehicle** and to what location (unless otherwise directed by police).
- ✓ **A permission to tow form must be signed**, and the company must provide an itemized invoice before receiving payment and commencing tow.
- ✓ **You are entitled to a receipt for tow services rendered** and you have the option to pay with debit or credit card.
- ✗ **Decline offers to store your vehicle in a compound yard** unless directed by your insurance representative.
- ✗ **Never sign a blank contract or take referrals from tow companies.**



Getting in a collision is stressful.
Your tow shouldn't be.

So, you've been involved in a collision

Call your insurance representative. Use this form to record important details you may need for the police or to file an insurance claim.

Record the details here:

Date: ____/____/____

Time: ____ : ____ AM / PM

Location: _____

Other vehicle(s)

Name of driver(s) of other vehicle(s)

Driver's licence number(s)

Licence plate number(s)

Name of insurance company

Policy number

Contact info (phone/e-mail)

Police officer(s) at the scene

Name(s)

Badge number(s)

Call the police if:

- someone is hurt
- you think another driver may be guilty of a Criminal Code offence, such as impaired driving
- you suspect you're the victim of a staged collision
- there is damage to private property

In a collision? **Determining fault isn't your priority – your safety is.** Do not sign any documents regarding fault or promise to pay for the damages. **Call your insurance representative for more information.**

If it's safe, take photos at the scene with your cellphone.