

HCAI Code Changes to be Implemented on June 1, 2015

This bulletin informs insurers about the updates to injury, intervention and treatment code sets used in HCAI. Insurers that use HCAI have already been notified that on June 1, 2015, updates will be implemented to the following code sets:

- **International Statistical Classification of Diseases and Related Health Problems, 10th Revision, Canada (ICD-10-CA)**^{1,2}
- **Canadian Classification of Interventions (CCI)**^{1 3}
- **GAP codes**
- **Insurer Reason Codes**

The changes are described in more detail in Appendix A.

Why change?

The data captured by the Health Claims Database (HCDB) is what populates the HCDB Standard Report available here: <http://www.abc.ca/ab/resources/industry-resources/data-management/stat-plans/hcdb-%28health-claim-reporting%29>. The use of injury, intervention and goods codes that best reflect current practice and the requirements of Ontario's auto insurance system ensures the quality of HCDB reports. As the HCAI system goes through regular update cycles, an opportunity was identified to update the code sets currently in use. The need to proceed with changes to the code sets was agreed upon by members of the Coalition Representing Health Professionals in Automobile Insurance Reform (the Coalition) and Insurance Bureau of Canada (IBC). These groups also participated in formulating the changes to the GAP codes, while the Canadian Institute for Health Information (CIHI) supplied the 2015 versions of the ICD-10-CA and CCI codes. The HCAI Insurer User Group and Ontario's AB Claims Discussion Group participated in the changes to Insurer Reason Codes.

What does this mean to insurers?

The procedures associated with HCAI-based transactions will largely be unaffected by the changes. The majority of ICD-10-CA, CCI and GAP codes will not be changed, but some insurers may wish to consider education for adjusters to understand how health care providers may use the new injury, intervention and GAP codes, and how adjusters are to use the new Insurer Reason Codes when adjudicating HCAI-based transactions. HCAI will be posting more detailed bulletins on IBC's website [here](#):

¹ Canadian Institute for Health Information. 2014. Based on *International Statistical Classification of Diseases and Related Health Problems*, 10th Revision (ICD-10). World Health Organization 1989-2012. All rights reserved. Modified by permission for Government of Canada purposes by the Canadian Institute for Health Information.

² ICD-10-CA – Canadian Institute for Health Information.

³ CCI – 2006 Canadian Institute for Health Information.

<http://www.abc.ca/on/auto/crisis-management/claims-process/coding-fags>, to ensure that health care providers and adjusters have an opportunity to become familiar with the changes prior to June 1, 2015.

ICD-10-CA/CCI changes

There are literally tens of thousands of ICD-10-CA and CCI codes, but many are not relevant to claimants with injuries from auto collisions. So while the total number of changes (3,603) shown in the chart below seems high, the majority of codes actually used by health care providers will remain the same. The following chart outlines the number of:

1. new codes added between 2006 and 2015
2. changes to descriptions of existing codes between 2006 and 2015
3. codes deprecated between 2006 and 2015.

	CCI codes	ICD codes	Total
Added	239	2227	2466
Changed	360	550	910
Deprecated	57	280	337
Total	656	3057	3713

GAP and Insurer Reason Code changes

GAP codes and Adjuster Reason Codes have been enhanced with the input of the HCAI Insurer User Group, the AB Claims Discussion Group and health care providers represented by the Coalition. To assist with the adoption of these codes, a list of the changes will also be provided. It is anticipated that the changes will improve data quality and not impose a significant learning curve for insurers to implement. But some insurers may wish to consider education for the adjusters to understand how health care providers may use the new GAP codes and how adjusters are to use the new adjuster codes when adjudicating HCAI-based transactions.

GAP code changes

1. 11 new codes have been added
2. 4 codes have been retired

Insurer Reason Code changes

	Prior to June 1, 2015	Beginning June 1, 2015
Classes	<ol style="list-style-type: none"> 1. Adjuster decision 2. Adjuster decision update 3. Pending 4. Withdrawn 5. Information 	<ol style="list-style-type: none"> 1. Unable to authorize, administrative 2. Adjuster decision 3. Other
Number of subclasses	29	12
Number of codes	90	53
Text field	Available with 1 code	Available with any code

What else do insurers need to do?

From HCAI's perspective, it has made all of the changes required so that HCAI transactions are successfully processed using the new codes. Other than socializing and providing adjuster training to use the new Adjuster Reason Codes, nothing else is required.

If insurers have other operational reasons to enhance internal systems to adopt the usage of the new 2015 codes, they can choose one of the following two options:

- Download the PDF of the ICD-10-CA and CCI codes at no charge. The PDF files will be available shortly, and insurers will be notified when the files are available; *or*
- If an insurer purchased the 2006 code sets from CIHI, it has a relationship with CIHI and can sign a licence agreement with CIHI for the 2015 code sets and purchase them from CIHI. The following is the file information that HCAI is using:
 - ICD-10-CA 2015 version file name ICD_Code_Eng_Desc_2015_V1_0 from CIHI
 - ICD-10-CA 2015 version file name ICD_Cat_Eng_Desc_2015_V1_0 from CIHI
 - CCI Rubric 2015 version file name CCI_Rubric_Eng_Desc_2015_V1_0 from CIHI

If your downstream processes require the Adjuster Reason Codes or GAP codes, this information will be on IBC's Coding Page, which will be available at

<http://www.ibc.ca/on/auto/crisis-management/claims-process/coding-faqs> or on the HCAI website, www.hcaiinfo.ca.

Please note: HCAI cannot provide advice on how your internal systems and codes should be updated as each insurer's internal processes are different.

Questions?

IBC will post this and other bulletins pertaining to coding issues on its website [here](#).

- If you have coding questions that do not relate to HCAI, email coding@ibc.ca.

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Appendix A: Code Set Changes

ICD-10-CA: Injury, sequelae and problem codes

Health care providers have been relying on the 2006 version of ICD-10-CA codes, which represent the injuries and sequelae or problems that are a direct result of auto collisions. On June 1, the 2015 version will be implemented. In this new version, some previously available codes have been retired and some new codes have been added. While the full set of changes is not yet available, the majority of ICD-10-CA codes will remain the same. A future bulletin will supply specifics about ICD-10-CA code changes.

CCI: Intervention codes

Health care providers have used the 2006 version of CCI codes, which represent the injuries and sequelae or problems that are a direct result of auto collisions. On June 1, the 2015 version will be implemented. In this new version, some of the 2006 codes have been retired and some new codes have been added. While the full set of changes is not yet available, the majority of CCI codes will remain the same. A future bulletin will supply specifics about CCI code changes.

GAP codes

To review the new and retired GAP codes, refer to “GAP Code Changes in Effect June 1_2015.pdf” available [here](#).

Insurer Reason Codes

To review the new Insurer Reason Codes, refer to “Insurer Reason Code Changes in Effect June 1_2015.pdf” available [here](#).